AVAYA

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Avaya one-X® Deskphone Value Edition

1603, 1603SW, 1603SW-I* IP Telephones

Avaya one-X is a portfolio of communications solutions that deliver a powerful and consistent communications experience for the end user – across a variety of devices and interfaces. Avaya one-X solutions provide Intelligent Access to Intelligent Communications driving enhanced productivity and competitive advantage.

Avaya one-X Deskphone Value Edition is a family of cost effective IP Telephones that deliver familiar features at an attractive price point for the customer with basic communications needs.

Designed with the reliability you expect from Avaya, one-X Deskphone Value Edition telephones provide critical features and capabilities not often found in competitively priced models. Avaya one-X Deskphone Value Edition combines traditional telephone features such as LED lights and fixed feature buttons (e.g. conference, transfer, hold) with the latest in user experience features such as softkeys, a navigation wheel and a context sensitive user interface in select models. It also offers as a standard: 2-way speakerphones, backlit displays and multi-line capabilities. Avaya one-X Deskphone Value Edition models feature a stylish design and are a sharp addition to any retail store, branch or corporate office.

The Avaya 1603 IP Telephone is designed for the Walkup user and basic Everyday user. As a Walkup scenario, the 1603 is used in locations such as common areas in offices, stockrooms, lobbies, or drop-in desks. Users can be building visitors, employees, or even customers who need a phone with a simple, familiar interface. Everyday users typically rely on several forms of communication including voice and email – and while they require a quality telephone, they rarely receive more than five or six calls per day. Cubicle workers such as engineers or accountants are examples of Everyday users. The 1603 fills the telephony needs of the very basic Everyday user, and is especially practical when used in conjunction with Avaya IP Softphone on Avaya Communication Manager or Phone Manager application on Avaya IP Office.

The Avaya 1603 supports 3 line appearances / feature keys. Each of the buttons includes dual LED's (red, green) providing explicit status for the user. For a familiar look and feel, the 1603 includes several fixed feature keys for common telephone tasks including conference, transfer, drop, hold, mute. In addition, the 1603 includes a 2-way speakerphone. The display on the 1603 measures two lines by 16 characters and is backlit for easier viewing in all lighting conditions. The 1603SW supports all the same features of the 1603 but also includes an extra 10/100 Ethernet port for a collocated laptop or PC.

And keep in mind:

Security and reliability: With enhanced protection against denial of service attacks as well as improved VLAN separation, the 1603 delivers the high level of security and quality that you've come to expect from Avaya.

Key Features

Hardware:

- Backlit display – 2.6" diagonal, 2 rows by 16 characters
- Ergonomic hearing aid compatible handset – supporting TTD acoustic coupler
- 3 line appearance/feature key buttons – with dual LED's (red, green)
- 2 way speakerphone**
- Message waiting indicator
- Reversible wedge stand for desktop and wall-mount use.
- Volume button – (separate volume levels in the handset, speaker, and ringer)
- Avaya Menu button – (options and settings access)
- Redial button
- Speaker button
- Mute button
- Hold button
- Conference button
- Transfer button
- Drop button
- Single Ethernet (10/100) line interface
- Secondary Ethernet (10/100) line interface on the 1603SW
- Optional IEEE PoE 802.3af adapter registers as class 1 device
- Optional 5V wall-plug local power supply
- Optional Gigabit Adapter for Gigabit connectivity to a PC.

Software:

- H.323 protocol support
- Standards-based codec support: G.711, G.726, G.729A/B
- Supports the following languages: English, French, Spanish, German, Italian, Dutch, Portuguese, Russian, Japanese (half width Katakana).
- Additional language support available on the 1603SW-I: Traditional Chinese, Simplified Chinese, Korean, Hebrew and Arabic.

Requirements:

- Avaya Communication Manager 3.0 or greater
- Avaya IP Office R4.2 (11) or greater for 1603, Avaya IP Office R5.0 or greater for 1603SW
- Local or centralized electrical power. Through an 802.3af switch, or local power supply.
- HTTP file server

Learn More

For more information about how Avaya IP Telephone solutions may be leveraged to help grow revenue and reduce costs, contact your Avaya Client Executive, Avaya Authorized BusinessPartner or visit **avaya.com** and click on IP Telephony.

* 1603SW-I supported on Avaya Communication Manager (available in China, Taiwan, Korea, Israel and Arabic speaking Middle East countries)

** Full Duplex speakerphone supported on Avaya Communication Manager

About Avaya

Avaya is a global leader in enterprise communications systems. The company provides unified communications, contact centers, and related services directly and through its channel partners to leading businesses and organizations around the world. Enterprises of all sizes depend on Avaya for state-of-the-art communications that improve efficiency, collaboration, customer service and competitiveness. For more information please visit www.avaya.com.

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